

STRATEGY AND QUALITY POLICY

We must pursue our mission aware of the values of our Company, of the interconnected role of the context in which we operate and of the stakeholders.

Being and doing business with the goal of profit and continuous improvement pursuing the path of full customer satisfaction. This objective is the basis of company policy and quality.

The COPROSIDER commitment is therefore:

- assign the Customer a central role in the product and service improvement strategies and processes;
- operate in accordance with applicable binding requirements and standards, standards and implementation codes;
- operate in compliance with the requirements of the ISO 9001-2015 standard, establishing, maintaining and implementing a quality system aimed at pursuing objectives and simultaneously reducing risks;
- Realize a product that is economically valid and qualitatively compliant with the requirements and / or required by Customers;
- Implement collaboration and understanding between Customers, Partners and the Company in order to improve the product in terms of suitability for use, performance, safety and reliability;
- Maintain the conditions necessary to ensure the confidentiality of Customer's property information;
- encourage the involvement, empowerment, motivation and satisfaction of COPROSIDER people;
- avoid engaging in activities that may diminish confidence in the competence, impartiality and integrity of COPROSIDER people and the Company itself.

Management considers that compliance with quality standards is the minimum and most essential condition of process legitimacy and an organization's rationalization and efficiency tool.

Management assigns dedicated financial, technological and professional resources intended as a productive investment and qualifying element of its commitment to quality.

Management is committed to maintaining and continually improving the quality management system. To this end, strategic goals are also defined, with the participation of COPROSIDER persons and related to:

- performance economic indicators;
- Customer satisfaction indicators;
- service performance indicators;
- Product reliability indicators;
- people's competence indicators;
- risk reduction indicators.

Management monitors indicators and conducts periodic reviews aimed at evaluating the practical implementation of their objectives, business policy and progress made over time.

VALUES

work with profit
build the value of our service
to forge the operations to the needs of the Customer
elevate technical expertise
carefully select materials and partnerships
invest in the quality standard
ethics and responsibility

VISION

provide the reference point for the oil & gas industry
shaping the professionalism and experience to the
dynamic change of market needs

be effective and flexible organization

foster a winning network of Customers and Suppliers
and create mutual and lasting value together

MISSION

technical excellence
create value and make the difference
pursuit of objectives
risk reduction

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**coprosider** SRL
Via Cassanese, 1
29100 PIACENZA

Managing Director
Alberto Groppi